

Access at Portland Art Museum

ACCESSIBILITY

The Portland Art Museum is committed to providing meaningful access to as many people as possible.

Requesting Accommodations

We will do our best to accommodate your needs when you arrive, however, we need 2-3 weeks advance notice for specific requests such as tours with verbal description or ASL interpretation. Please email requests to access@pam.org, or call 503-226-2811.

Always-Available Accommodations

- Aides and care-providers receive free admission.
- Service animals are welcome.
- Manual wheelchairs are available free of charge.
- T-coil compatible FM assistive listening devices and neck loops are available free of charge.
- Docent-guided [tours with verbal description](#) are available on the third Thursday of each month or by request with advance notice.
- The [artNOW](#) program offers docent-led tours on select Mondays. Call the Alzheimer's Association at 1-800-272-3900 for more information and to RSVP.
- Reduced prices are available for visitors through our [Admission Access Programs](#).
- The museum's library is open to the public by [appointment](#).

GETTING TO THE MUSEUM

Accessible Entrance

There is one wheelchair-accessible entrance into the museum located next to the outdoor sculpture garden between SW Park Avenue and SW 10th Avenue.

Parking

There are two metered accessible parking spaces on the museum side of SW Park Avenue, and two across the street from the museum on 10th Avenue. The paid parking lot next to the museum has four accessible parking spaces.

Transportation

For [Trimet Lift](#) and rideshare passengers, there is a loading zone with a curb cutout in front of the museum at SW Park Avenue and Madison Street.

The museum is located near the following stops and lines:

The Art Museum stop on the NS and A loop streetcar lines.

The SW 11 and Jefferson stop on the NS and B loop streetcar lines.

The SW 10th and Jefferson bus stop serving lines 6, 38, 45, 55, 58, 68, 92, and 96.

MOVING THROUGH THE MUSEUM

We know the museum can be confusing to navigate. Please ask one of our staff members if you have any questions.

Elevators

The museum consists of two main buildings with galleries and event spaces that are accessible by stairs and elevators.

Restrooms

All restrooms have accessible stalls but no power doors. There are single-stall gender-neutral bathrooms available. Please ask staff for directions.

If you have suggestions about this document or our accessibility services, please email access@pam.org, or take a moment to fill out [this survey](#).